



IBM Tivoli Access Manager for Enterprise
Single
Sign-On, Enterprise Software Profile,
Version 1.2, Release Notes

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Note: Before using this information and the product it supports, read the information in Notices.

Edition notice

Note: This edition of release notes applies to the following AccessProfiles bundled together as Enterprise Software Profile.

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1. PREFACE

Welcome to the IBM Tivoli® Access Manager for Enterprise Single Sign-On AccessProfile bundle for Enterprise Software Profile.

This release note contains information about the Enterprise Software AccessProfile bundle that was not available when the IBM Tivoli Access Manager for Enterprise Single Sign-On manuals were published.

This package contains AccessProfiles for the following applications:

- IBM Cognos Business Intelligence
- IBM Filenet
- IBM Lotus Notes
- IBM Lotus Sametime Connect
- IBM Personal Communications
- Oracle E-Business Suite
- SAP GUI for Windows

2. NEW FEATURES

Table 1. List of new features

Profile Name	APAR/ MR	Description
IBM Lotus Notes	None	None
IBM Cognos Business Intelligence	None	None
IBM Filenet	None	None
IBM Personal Communications	None	None
SAP GUI for Windows	MR0428112847	Support for SAP Shortcuts
	MR0623115220	Supports initial transaction for SAP user
	Internal	Supports Change Password feature in Windows 7
IBM Lotus Sametime Connect	None	None
Oracle E-Business Suite	None	None

3. CLOSED ISSUES

Table 2. List of closed issues

Profile Name	APAR	Description
IBM Lotus Notes	IZ99483	Lotus Notes® profile enters into a loop when wrong credentials entered.
IBM Cognos Business Intelligence	None	None
IBM Filenet	None	None
IBM Personal Communications	None	None
SAP GUI for Windows	IV02248	SAP profile with Group or Server configuration
	IV00807	AccessAgent does not prompt to login again when initial SAP Password has expired
	IV00357	Client Number and Language are optional fields
	Internal	Profile issue with multiple sessions
IBM Lotus Sametime Connect	None	None
Oracle E-Business Suite	None	None

4. KNOWN ISSUES

Table 3. Known Issues

Profile	APAR/MR	Description
IBM Lotus Notes	Internal	Built-in IBM Lotus® Sametime® credentials are captured without validation.
	IV02454	The changed IBM Lotus Notes password was not stored into wallet.
IBM Cognos Business Intelligence	None	None
IBM Filenet	None	None
IBM Personal Communications	Internal	Credentials are not injected again after a failed login.
	Internal	Supports only Operating Systems with English language.
SAP GUI for Windows	Internal	Does not support login using a language that is not installed.
	Internal	Does not support change password using su01 or other transactions after logon.
	MR0524117132	SAP session overview is not available when you right click the SAP GUI icon in the tray.
	MR0531116759	SAP Change Password Error message dialog closes automatically
IBM Lotus Sametime Connect	Internal	None
Oracle E-Business Suite	Internal	Does not support Java Form login.

5. INSTALLATION

Prerequisite

Any existing AccessProfile that has been uploaded to the IMS Server must be deleted before uploading this AccessProfile. Make sure that you delete any existing AccessProfile to avoid an AccessProfile loading error.

Installation Instructions

See AccessStudio Installation in the IBM Tivoli Access Manager for Enterprise Single Sign-On Installation Guide available at: <http://publib.boulder.ibm.com/infocenter/tivihelp/v2r1/index.jsp?toc=/com.ibm.itamesso.doc/toc.xml>.

6. UPGRADE NOTES

Perform the following steps to upgrade your AccessProfiles:

NOTE: Before you upgrade, backup all your data including the AccessProfiles, Authentication Services, Policies and other items. It is not necessary to upgrade the AccessProfile in your IMS Server if the existing AccessProfile is working in your environment without any issues.

- Launch the backup tool in AccessStudio from the menu Tools -> **Backup system data from IMS to file**.
- Test the new AccessProfile in a test environment thoroughly before moving it to your production environment.
- Ensure that all the application workflows that require single sign-on are working as expected in all the possible hardware and software configurations.

- **WARNING: Your IMS settings may be overwritten in the following instructions. Please ensure that you have adequate backup in place and are familiar with the consequences of an upgrade process before proceeding.**
- Ensure that the AccessProfile that you are planning to upgrade has the same AccessProfile Id as shown in the General Properties tab in AccessStudio. Right click on the AccessProfile to upgrade in the AccessProfiles list and click Upload to IMS. If you confirm to upload the profile, then the existing AccessProfile in your IMS will be overwritten by the new AccessProfile you just uploaded. AccessAgent will pickup the changes on the next synchronization schedule with the IMS server. This concludes the upgrade process of an AccessProfile.

7. COMPATIBILITY MATRIX

Supported Web Browsers

- Microsoft Internet Explorer 6.0 or later
- Microsoft Internet Explorer 7.0 or later
- Microsoft Internet Explorer 8.0 or later
- Mozilla Firefox 3.x

Supported Components

- IBM Tivoli Access Manager for Enterprise Single Sign-On 8.1 or later
- IBM Tivoli Access Manager for Enterprise Single Sign-On 8.0.1 or later

Supported Operating Systems

- Windows XP
- Windows 2003
- Windows Vista
- Windows 7
- Windows 2008

Note: See IBM Tivoli Access Manager for Enterprise Single Sign-On documentation for information about the supported browsers, components, and operating systems.

Other Supported Software Vendor product versions

- IBM Cognos8 8.4.x
- IBM FileNet 4.5.x
- IBM Lotus Notes 7.0.x (Deprecated), 8.0.x, and 8.5.x
- IBM Lotus Sametime Connect 8.0.x, 8.5.x
- Oracle Business Suite Release 12

Supported SAP versions

- SAP GUI for Windows 7.20 with patch level 6
- SAP GUI for Windows 7.10 (Deprecated)
- SAP GUI for Windows 6.40 (Deprecated)

Supported Personal Communications

- IBM Personal Communications v5.9.x on the following Host Operating Systems and Protocols
 - i5/OS® with telnet5250
 - i5/OS with VT over telnet
 - zOS with telnet3270

8. SUPPORTED LANGUAGES

IBM Lotus Notes, IBM Cognos®, and IBM Filenet AccessProfiles are built and tested on the following language platforms:

- Brazilian Portuguese
- Czech
- Dutch
- English
- French
- German
- Hungarian
- Italian
- Japanese
- Polish
- Korean
- Russian
- Spanish
- Simplified Chinese
- Traditional Chinese

SAP GUI for Windows AccessProfile is built and tested on the following language platforms:

- Dutch
- English
- French
- German
- Italian
- Portuguese
- Spanish

IBM Personal Communications, IBM Lotus Sametime Connect, Oracle E-Business Suite AccessProfiles supports only English language.

9. ADDITIONAL NOTES

SAP GUI for Windows: Refer to the SAP GUI for Windows AccessProfile CookBook available in this package for additional details about deploying, configuring, and using the SAP GUI for Windows AccessProfile.

IBM Personal Communications: Navigating between fields on an i5/OS or zOS logon screen using the SHIFT+TAB combination, up_arrow or down_arrow keys is not supported by the profile. Navigating between fields in these screens must be done with the TAB key only. The profile supports logon capture and inject for the listed Operating Systems and protocols only. The profile does not support change password functionality. The profile does not support the use of the same user ID on more than one i5OS or more than one zOS system.

10. BASIC TROUBLESHOOTING

To identify and troubleshoot an enterprise single sign-on issue, reproduce the problem with the following scenarios:

- a. Check version number to see if the particular application is supported by the AccessProfile.
- b. Reset all custom settings that affects the application's user interface or logon process to default values.
- c. Download and use the latest AccessProfile from IBM Support website.

d. Disable AccessAgent and try the workflow manually.

If you can reproduce the problem after disabling AccessAgent, you should open a support ticket with the application vendor.

11. DOCUMENTATION

The product documentation for Tivoli Access Manager for Enterprise Single Sign-On is available at http://publib.boulder.ibm.com/infocenter/tivihelp/v2r1/topic/com.ibm.itamesso.doc_8.0/welcome.htm.

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