IBM

IBM Global Business Services, IMT Germany, AS DD DMS&Workflow

Company Overview: To thrive in today's on demand world, companies need to get information into the hands of the right people - easily and cost effectively. With new enhancements across its content management portfolio, IBM provides a comprehensive, integrated suite of products that enable organizations to simplify content management and deliver information with on demand ease.

Web site: http://www.ibm.com/services/bcs/de/

Core Competency: The DMS&Workflow team is a competence center within IBM for document management solutions, especially based on Documentum, with complex document management and workflow requirements. Founded in 1999, the team has several years experience in the creation, maintenance and support of Documentum-based solutions with a focus on public sector customers. In summary, these solutions support a variety of processes and audit requirements and cover the whole document lifecycle from planning until archiving.

Product name: IBM Content Integration Services (CIS) for Documentum

Operating environments supported

AIX®	Linux®	OS/400®	OS/390®	Microsoft® Windows®	Sun® Solaris®	HP-UX®	Novell® Netware®
	iSeries pSeries Red Hat			Windows XP Windows 2000 Windows 2003 Windows NT	X	X	

Product description: CIS handles archiving and data exchange from and to Documentum in a very flexible manner. The archiving and data exchange allows for an n-to-m- and rule-based archiving. In the latter case a workflow-driven Documentum license will be needed.
The data to be transferred can include metadata as well as content. The exchange is done with data containers, including the specified content renditions and an XML-representation of the metadata. The usage of XML as non proprietary format allows for the archiving or the restoring in the originial system but also in any other systems using different rules for storage and content structures.

The configuration can include actions to be executed before or after a scheduled data transfer, e.g. to lock Documentum objects before they are archived or to change the ACL or delete the objects after they are transferred or to start a workflow.

The TSM interface is fully compliant with the data retention requirements for the DR 550 and makes explicit use of the Data Retentions functionality.

CIS is easily extensible to use other systems than TSM/DR 550 or Documentum and only requires compatible Web-Service-Interfaces. The interface descriptions can be provided on request.

The configuration of the archiving logic is done via XML-configuration-files and using a web-based administration interface.

Supported geos: Americas, Europe, Middle East, Africa, Asia Pac

Supported region: Worldwide

Headquarters location: IBM Deutschlang GmbH
70569 Stuttgart
Pascalstraße 100

Compelling differentiation: CIS is based on Web-Services and open standards and thus offers many ways to specify the data to be transferred, interoperate with other systems or to include existing services (e.g. content transformation, encryption). It is possible to use the open BPEL-standard to model necessary archiving workflows.

IBM CIS for Documentum can be provided for all plattforms that support Documentum and TSM.

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