

SER Solutions GmbH

Company overview: SER is manufacturer of solutions for integrated Enterprise Content Management (iECM) and with its turnover of 37 m EUR the largest independent German system house. Thus, today the name SER stands for more than just electronic archiving, document management and workflow management. The brand DOXiS iECM incorporates all SER solutions and services. The in-depth integration process results in clear surplus value whereby all solutions profit from one another. According to individual requirements, the SER portfolio thereby offers perspectives for growth through to a comprehensively integrated Enterprise Content Management. With the DOXiS iECM Suite, SER Solutions Deutschland GmbH covers the entire spectrum of document-oriented processes in an organisation. DOXiS provides thorough and homogenous support of all documented-related processes and activities: from automated processing of incoming documents through process and file-related processing, right up to unified storage, archiving and information retrieval.

Web site: www.ser.de

Core competency: Records and File Management

Product name: DOXiS iECM Suite

Operating environments supported

AIX®	Linux®	OS/400®	OS/390®	Microsoft® Windows®	Sun® Solaris®	HP-UX®	Novell® Netware®
5.3	x x			x	x	x	

Product description:

1. DOXiS Capture: DOXiS Capture is a flexible mass scan client which supports all your local and enterprise-wide scanning scenarios
2. SERdistiller: SERdistiller is a universal application for processing incoming documents – for assigning and forwarding documents as well as for entering data and extracting information.
3. SERiMail: SERiMail addresses the needs of applications which have to process large quantities of complex emails in a short time
4. DOXiS Workflow: DOXiS Workflow can be implemented in any environment in which processing itself is an important function.
5. DOXiS Records Manager: The DOXiS Records Manager is a new additional component of the DOXiS iECM Suite which has been specially developed to meet the needs of the most demanding electronic document management concept
6. DOXiS eMail Archiving: for server-side email archiving provides connections to MS Exchange and Lotus Notes
7. DOXiS Archive: The basis of the DOXiS iECM Suite is the DOXiS Archive, which serves as a central content repository and facilitates tamper-proof content management.

Supported geos: Europe

Supported region: Germany, Austria, Switzerland, Poland, Italy

Headquarters location: Germany

Compelling differentiation: Flexible indexing, version management, renditions, partial document, and annotation functions are, of course, included. DOXiS Archive includes a Storage Manager which can be used with different types of storage technology (such as RAID, MOD, WORM-Tape, EMC Centera and the IBM DR550. SER's virtual media concept, which also enables an integrated hierarchical storage management system, provides hardware virtualisation functions. Automatic backups, data reconstruction ("self-supporting archives"), and comprehensive replication mechanisms are part of the standard system.

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